

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other postal services:				
a. Enter permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
Nonpostal Services				
a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
b. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
If yes, please explain: _____				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices: I Am sure I do as I drive 18 miles from Leesburg VA. to Tysons Corner daily.

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. They will have more mail and boxes will be
larger. Unless they add more carrier service it will be
worse.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 1/2/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

ADDRESS 22043
CITY 12
PAGE 147

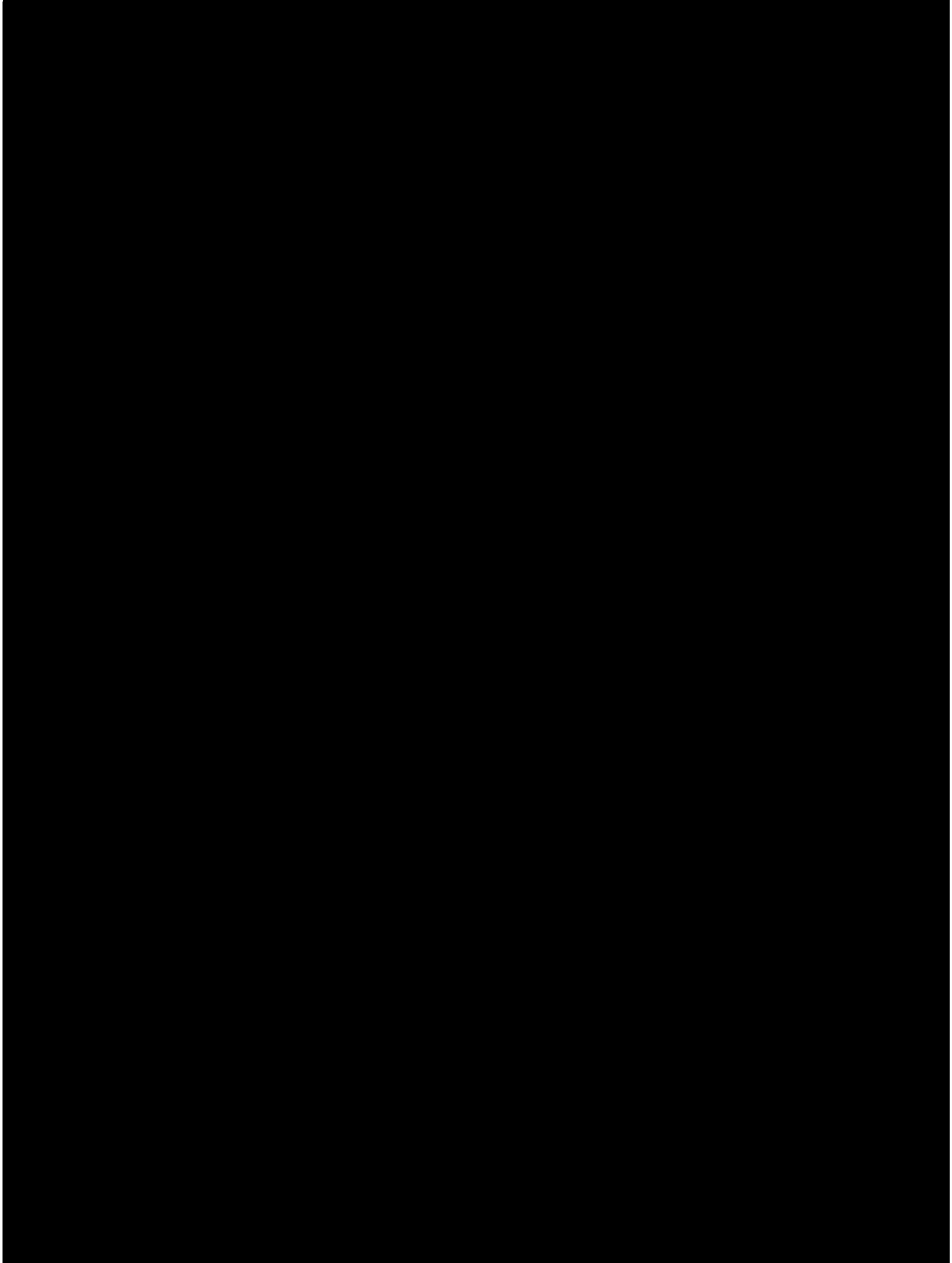
To Donna Bradley
Postmaster
Falls Church, Va.
703-532-8504

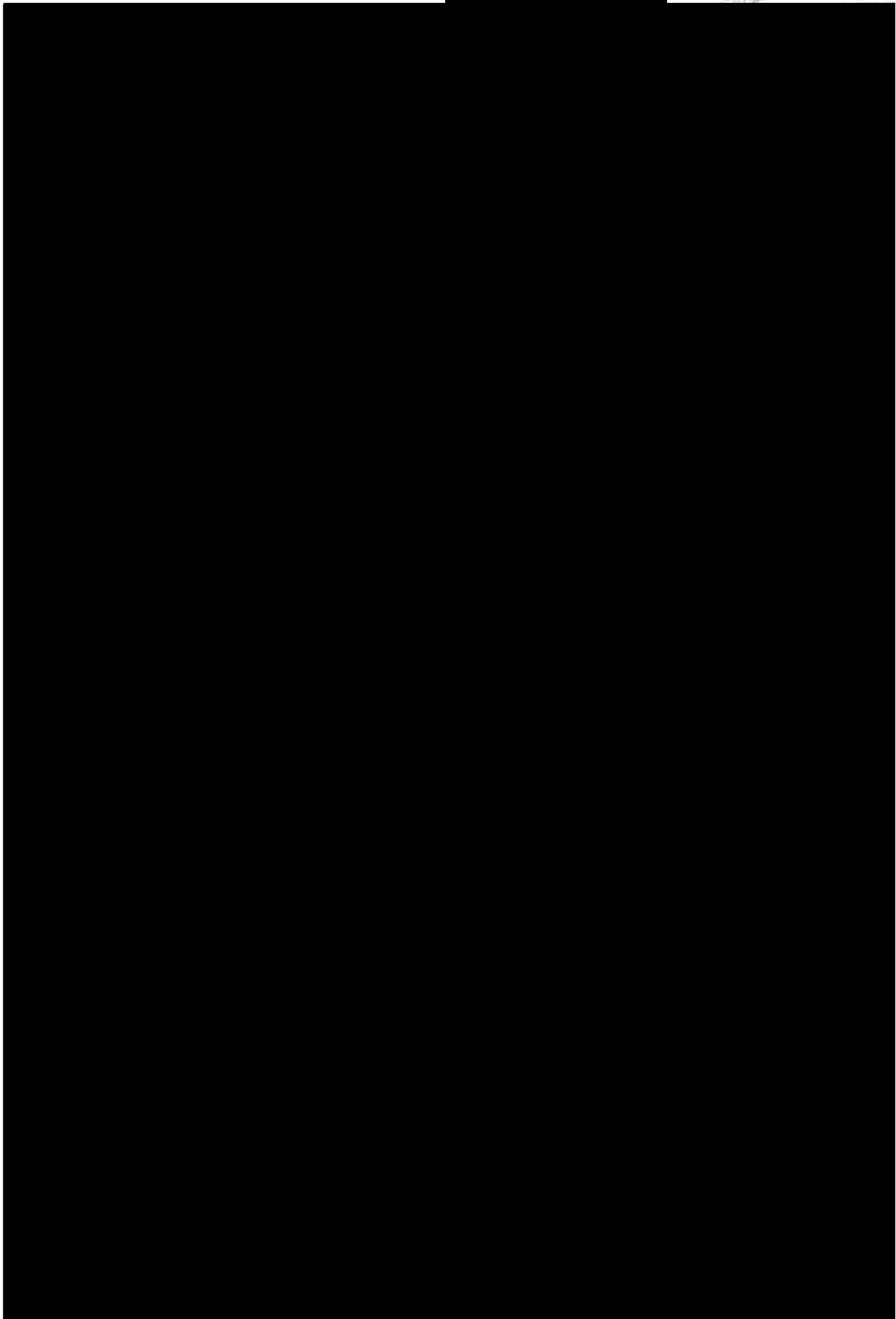
I am concerned and have heard rumors that the Pimmit Branch U.S. Postal office located at 7520 Leesburg Pike, Falls Church, Va. is currently under consideration of closing. I work at [REDACTED] and use your postal services on a daily basis. I would ask that you please re-consider closing this branch as it has been a tremendous resource for all of us at [REDACTED]. Your employees are outstanding and the services they provide are great. We would all like to see this location remain open.

From all the employees at [REDACTED]

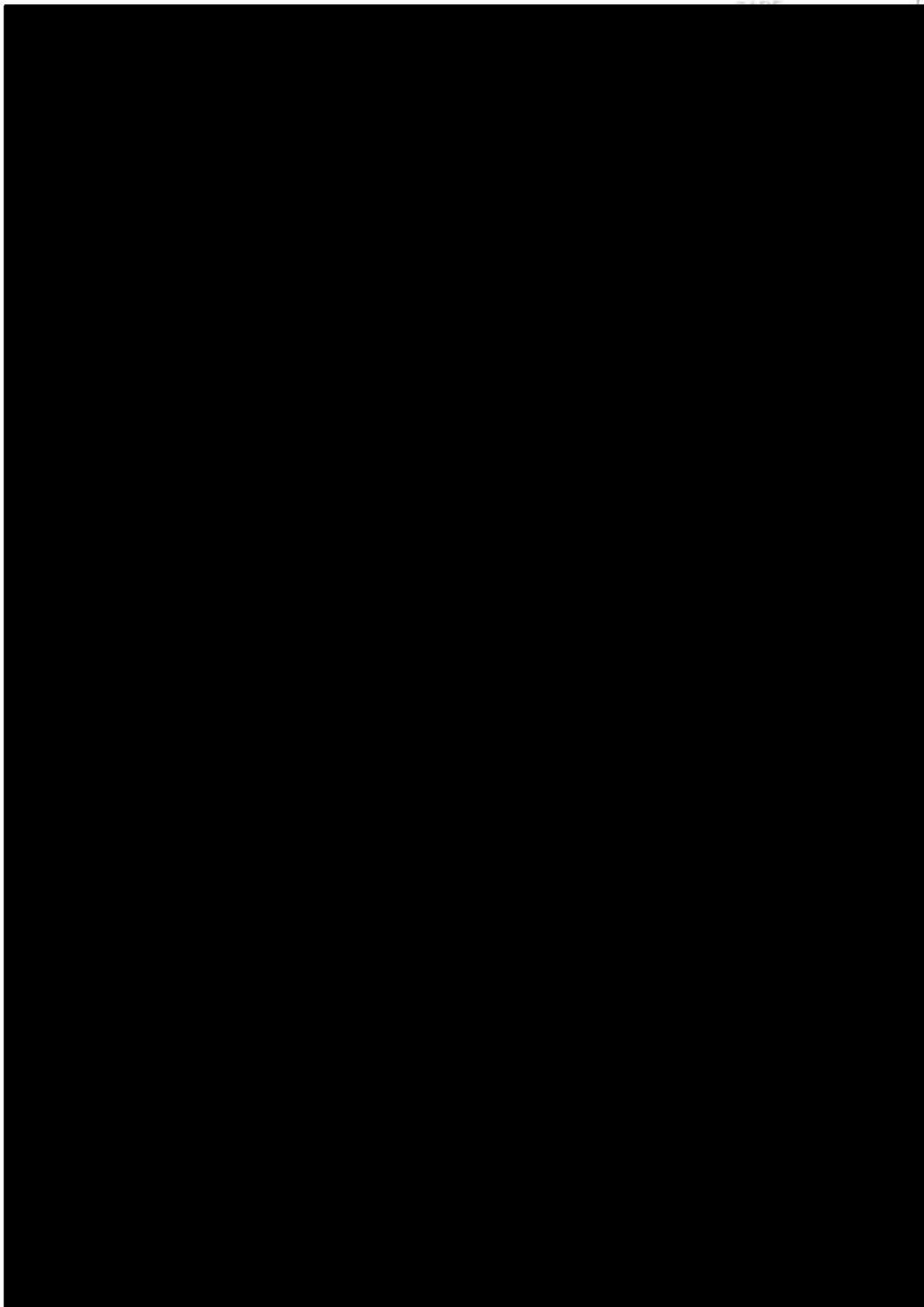
POST OFFICE PETITION

DATE: Jan. 11, 2010

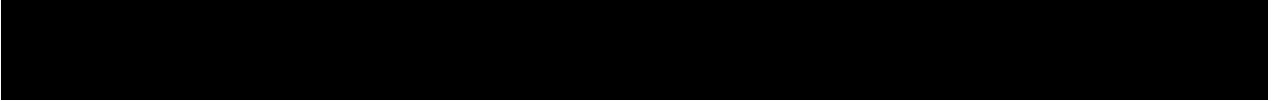




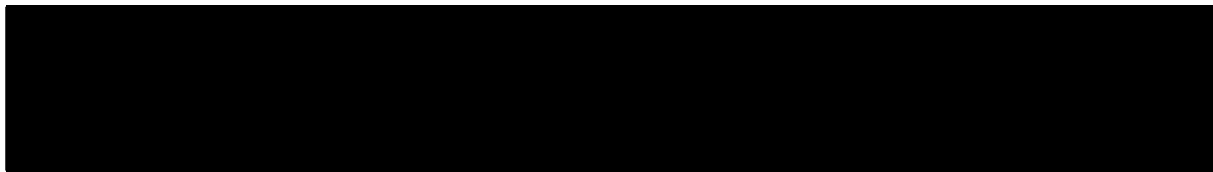
DOCKET NO. 22043
TEST NO. 12
PAGE 150



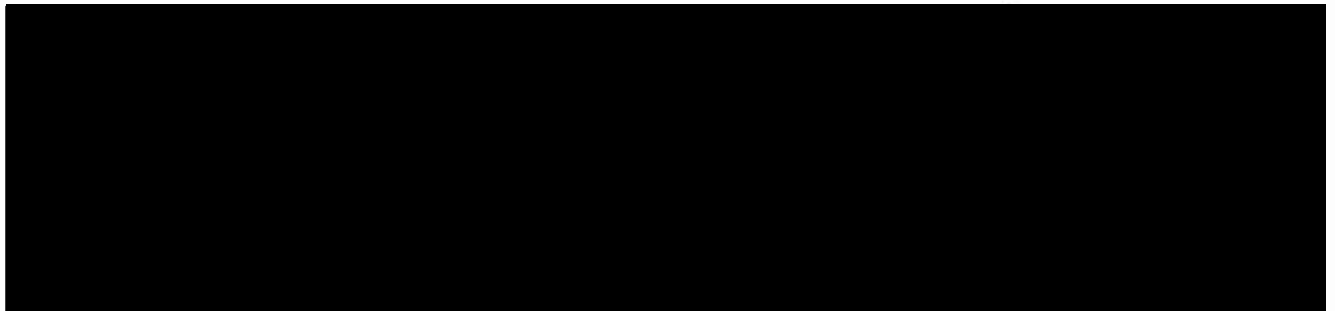
FALLS CHURCH



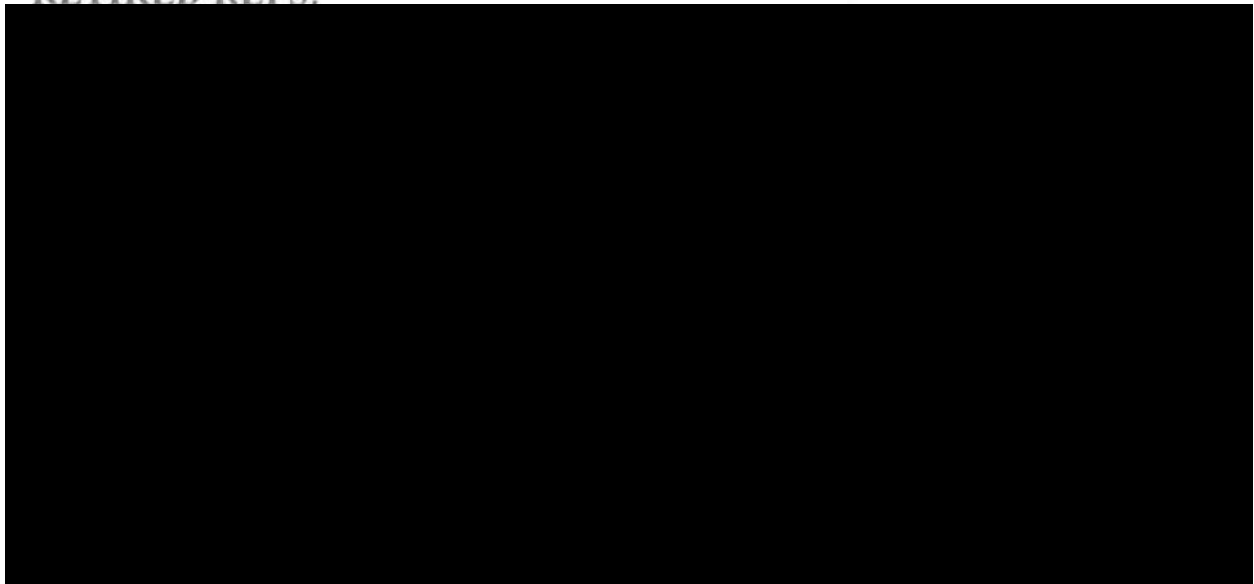
FREDERICKSBURG



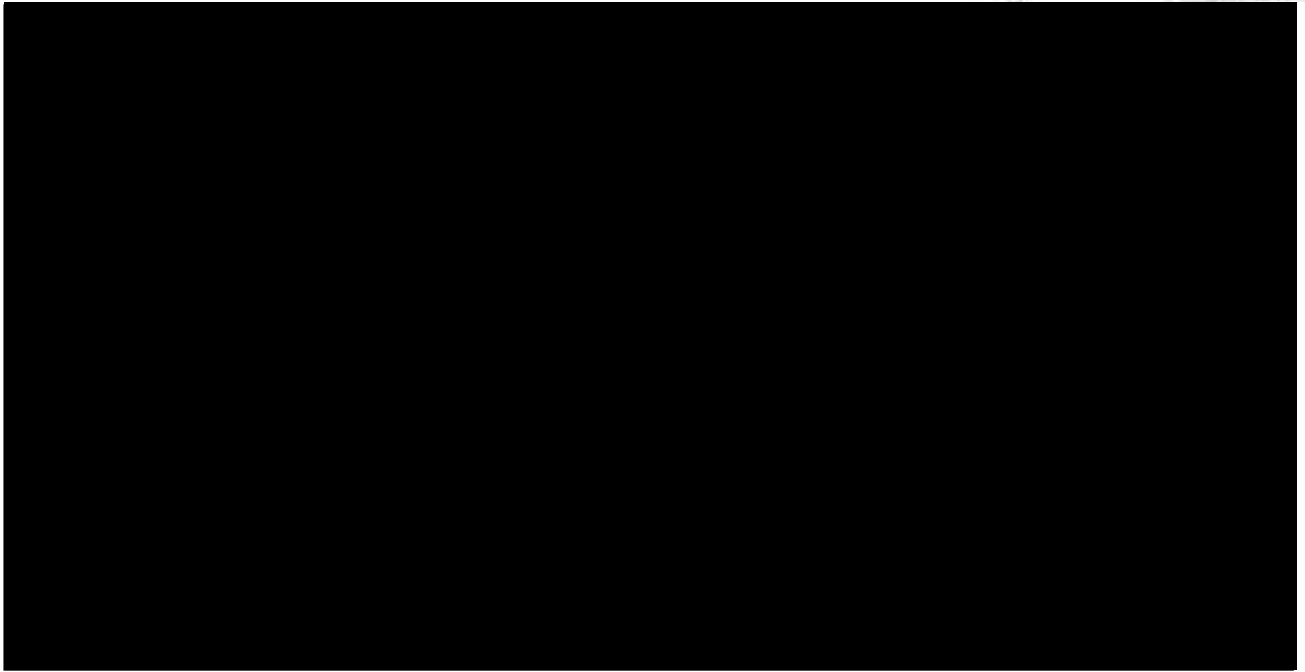
HARRISONBURG:



RETIRED REPS:

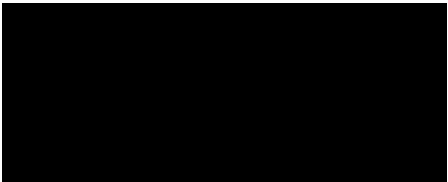


BOOKLET NO. 22043
PAGE 12
DATE 1972





May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the increased workload and possible longer lines at the Falls Church Main Post Office. The Postal Service™ shares the problem of occasional long lines with banks, supermarkets, and other retail outlets. Lines occur most often on Mondays, day after holidays, during lunch hours, and near closing times. We make a concerted effort to match our staffing schedules with the known peaks of customer traffic. To minimize wait time, we rely upon our Postmasters to take steps to remedy the situation and ensure that customers do not have to wait in line an unreasonable or excessive amount of time.

We are aware that our customers lead busy lives and have taken steps to make buying Postal Service™ products easier. Stamps by Mail envelopes are available at your local Post Office™. You can also purchase stamps by phone (800-782-6724) or through the Internet at: usps.com.

Our goal is to provide our customers with the best possible postal service. We continue to concentrate our efforts in speeding up our transactions and improving the level of service you receive.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒
 If yes, which offices: Love Permit Hills Post Office BEST
Service EVER!! PLEASE DON'T CLUE!
Convenience Key!



DOCKET NO. 22013
ITEM NO. 12
PAGE 154A

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If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☐

may be not!

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 1/20/2010

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

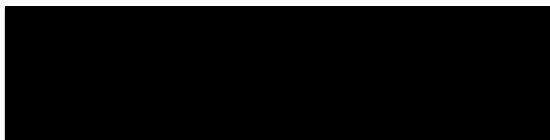
Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593





NOCKET NO. 22043
SERIAL NO. 12
AGE 155

May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is much more convenient than other postal locations. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: North Springfield

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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

It is difficult to get to the Main Falls
Church Office on weeknights due to traffic.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒

No ☐

Name: 

(please print your name)

Address: 

Telephone number: 

Date: 2/27/10

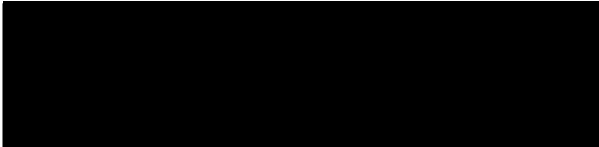
Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593



May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the new Falls Church main office was difficult to get to on weeknights due to traffic. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box; include if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail notices	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail TM , Registered Mail TM , insured mail, Delivery Confirmation TM , or Signature Confirmation TM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail TM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buy or Postal Money Order	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

1. Enter permit number: Yes ☐ No ☒

Nonpostal Services:

a. Filing in government forms (such as tax forms): Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc.: Yes ☐ No ☒

(If yes, please explain: _____)

2. Do you, or a member of your household, use the Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which office: I am retired & handicapped
& lived in Permit Hills for 54 yrs!



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3-

If you receive mail by other means, will there be changes to your delivery service? Provide an answer in question 4. If you receive Post Office business mail (generally very service-oriented mail) in addition, how do you think Post Office box windows at the Post Office Main Office in Winchester may be discontinued?

Better ☐ Just the same ☐ No Change ☐ Worse ☐

Please explain: _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Station Branch is discontinued?

Yes ☒ No ☐

Name: _____
(Please print your name)

Address: _____

Telephone number: _____ Date: 1/18/10

See attached

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3623
Winchester VA 22604-3623



January 7, 2010

Dear Postal Customer:

Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers with no operational subsidy from taxes.

Consolidation of the Pimmit Branch, located at 7520 Leesburg Pike, Falls Church, VA, is currently under consideration. If you are currently receiving letter carrier delivery, there will be no change to your delivery service; however mail pickup for notification of parcels and signature items would move to the Falls Church Main Office, located at 800 W. Broad St., Falls Church, VA.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal services are provided. A review of the business activities of the Pimmit Branch revealed that the office workload has declined. This reduced workload and the fact that we have the Falls Church Main Office located approximately 1.7 miles away suggests that the continuation of the Pimmit classified branch may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Falls Church Main Office, or you may receive carrier delivery at your residence. You will be required to change your mailing address if you choose to rent a Post Office Box at the new location. Full retail service hours at the Falls Church Main Office are from 9:00 a.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:30 p.m. on Saturday. The post office box lobby is open 24 hours for customer convenience. Other offices available to offer post office box service include the Dunn Loring Branch of Vienna, VA located 2.2 miles and the Merrifield Retail Unit located at 8409 Lee Highway, Merrifield.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by January 19, 2010, using the pre-addressed envelope provided.

If you have any questions, you may call Donna Bradley, Postmaster, Falls Church, VA, at 703-532-8504.

Thank you for your assistance.

Sincerely,

Roberts S. Gingel
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-0908

Enclosures

This letter was never rec'd by myself or anyone else with whom I have spoken - until emailed 1/18/10 by the [redacted]

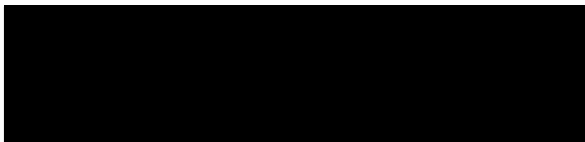
SECRET NO 22043
FEB 11 2010

- So how can you get response by 1/19/10?



DOCKET NO. 22043
ITEM NO. 12
PAGE 161

May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the method of soliciting community feedback concerning the potential closure of the Pimmit Branch Post Office. Questionnaires were available for the customers that utilized the Pimmit Branch. Each Post Office Box customer received a questionnaire and questionnaires were available for walk in customers at the retail unit from January 7, 2010 to January 21, 2010.

You indicated that you do not pass other post offices since you are retire and handicapped. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Fairfax, Virginia, McLean, McLean
Falls Church, Seven Corners.

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☐ *maybe* ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 1-11-2010

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

ATTACHED LETTER to Senators WAGNER/WEBB

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

January 10, 2010

Senator Warner:

I recently received a letter from the United States Postal Service stating they have under consideration a plan to close the Pimmit Branch of the Falls Church Post Office located at 7520 Leesburg Pike, Falls Church, VA. This closing would be done by consolidation with the Main Falls Church Post Office.

Enclosed with the letter is a questionnaire stating that they value my opinion during the review process. Over the years it has been my experience that this type of letter and questionnaire really is a notification that a decision already has been made. At the Pimmit Branch one drop box has already been removed, the stamp vending machine is gone, and the Post Office is closed between 2PM and 3PM Monday through Friday and closed all day on Saturdays.

I believe that Postal Service senior managers should not hide behind recession- related declines in mail volume and changes in consumer preferences, but show some innovation, roll up their sleeves and make it work.

This Post Office has served my community and my family well for the forty-six years I have lived here. If this Post Office is closed local small businesses will suffer a loss of customers. If Post Office customers have to drive to Falls Church, Vienna, or Merrifield, they will undoubtedly spend their dollars at businesses near those locations.

The consolidation move to the Main Falls Church Post Office is a flawed decision. The traffic on Broad Street was bad before the Main Falls Church Post Office moved to its new location, now it's worse with Post Office customers making a left turn into the facility. There is no left turn lane. It will only worsen with the closing of the Pimmit Branch.

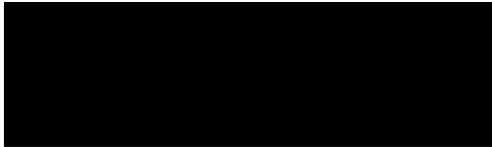
Therefore, I am requesting your support in removing the Pimmit Branch from the Post Office closing list and keeping the Pimmit Branch of the Falls Church Post Office open.

Respectfully,





May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. S. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain

I have to drive out of my area to live in
Private Area. I often walk w/ bag to Post office down
in F.C. area. I will not be able to take packages because of more

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: ~~1-8-10~~ 1-8-10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

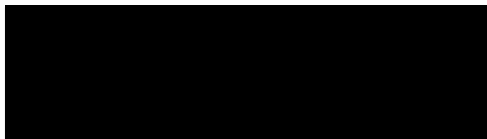
Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

I have been an post office box customer since 1954. I live in [REDACTED] love the location. I work out of my home and the thought of having to go to another location is a great time consuming inconvenience. Its not like I go at some time everyday it is when get done with work. If I'm done at 5:00pm, you try to go down through Falls church at that time and see if you want to do that daily when don't have to, when can go right to top of the hill. You have Gas, Food, Convenience store, and multiple other places available within walking distances to homes.



May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church Main Post Office would be inconvenient along with the increased travel time. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

DOCKETING 22043
 TENANT 12
 PAGE 168



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐
 b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 800 W. Broad St.

JOURNAL NO. 32043
 TEL. NO. 12
 PAGE 109



-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: _____

Address: _____

Telephone number: _____

Date: 01/19/10

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
 PO Box 3603
 Winchester, VA 22604-2593

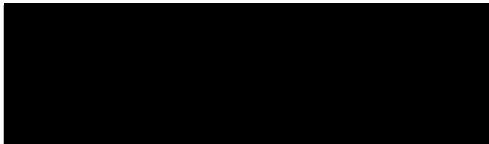
*I hope you keep it open
 The new post office is
 harder to get to.*



UNITED STATES
POSTAL SERVICE

DOCKET NO. 2.2043
TERM NO. 12
PAGE 170

April 29, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the new post office is harder to get to. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

You had indicated on your questionnaire that you utilized the post office for non-postal services such as picking up government forms. Nonpostal services provided by the Pimmit Branch will be available at other nearby post offices. Government forms normally provided in the lobbies will also be available at other post offices or by contacting your local government agency.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain: I live in Columbia, S.C. where the Post Office is close to Pimmit Hills PO picks up my mail from the PO Box. Inconvenient for her to go to Falls Church PO. Will close the PO Box if moved from Pimmit Hills PO.

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: Jan 22, 2010

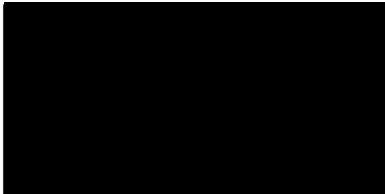
Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593



April 29, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

BOOKLET NO. 22043
 FEB. 11 12
 P.O. BOX 173

From: [REDACTED]
 Subject: [REDACTED] Post Office Closure
 Date: January 18, 2010 12:14:54 PM EST
 3 Attachments, 4.3 MB

Unfortunately I just received this information today. Attached is a letter requesting comments from [REDACTED] about the closure. The deadline for reply is Jan 19. If you have the time today, perhaps you can send it today or hand deliver it to the post office tomorrow. Probably sending it late will also be better than not sending it at all.

If you cannot open the attachments, you could just call the postmaster, Donna Bradley at 703-532-8504 to let her know how you feel. Thanks for your action!

Check out the new [REDACTED] web site: [REDACTED]



Postal Customer Questionnaire

Please check the appropriate box to the date of the survey. Permit Branches for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail boxes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail carriers	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail SM , Registered Mail SM , Insured Mail SM , Signature Confirmation SM , or Signature Confirmation SM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail SM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from a private delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buy a Postal Money Order	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamps (including products)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Enter permit numbers: Yes ☐ No ☒

Nonpostal Services

a. Buying U.S. government stamps (e.g., 34-cent ForeverSM) Yes ☐ No ☒
 b. Asking for advice from a person with a disability Yes ☐ No ☒

If you please explain: If the traffic is down, it's because you've cancelled Saturday hours. I have started to use UPS for packages because I can send them conveniently on Sat, which is the only time I can get to

2. Do you need another Post Office during business hours when traveling to work, or shopping, or for personal needs? Yes ☐ No ☒

3. Why, when it does:

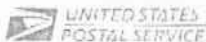
formerly - when you had Sat. hours.
a post office is mailing location because of my work/commute hours.

DOCKET #
FBI #
AGE

22043

12

174



2

If you need additional delivery, there will be no charge to your delivery address. Please refer to page 4. If you use a Post Office box, please refer to the back of the survey for more information. How do you think Post Office box service at the Falls Church Post Office is convenient to your current box?

Rate

Just as Good ☐

No Change ☐

Worse ☒

Problems

traffic in Falls Church & difficulty
in exiting location, plus long
lines; not convenient. I used to be able to walk to
the PO on Saturday. Now, since I have to drive, I
take my packages to UPS.

If you currently use any businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Falls Church Post Office is closed?

Yes ☒

No ☐

Name

Address

Telephone number

Date 18 Jan 2010

Please print any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

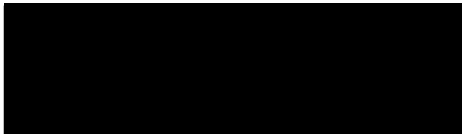
Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22004-0603

It's as if you wanted to
kill this post office. Not
only have you closed it
on Saturday, you took all
the self help stations out
of the lobby ~~area~~ - so
there's no point in going
in, even after hours, e.g., to
buy stamps. No wonder
traffic is down - you've
gutted the operation.



May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the new Falls Church Main Post Office has more traffic and difficulty exiting the facility. You also indicated that the main office has long lines and is not convenient. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Another issue is the closing of the Pimmit Branch on Saturdays. A review of the Pimmit Branch revealed that the hours of operation were not being supported by customer traffic or revenue transactions. Based on customer traffic and revenue, the retail operation was closed on Saturdays.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert S. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998